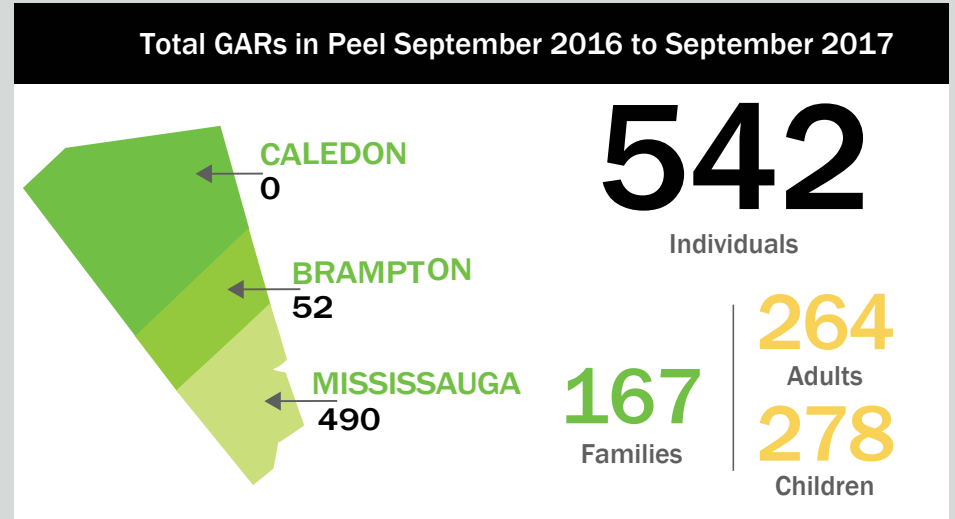
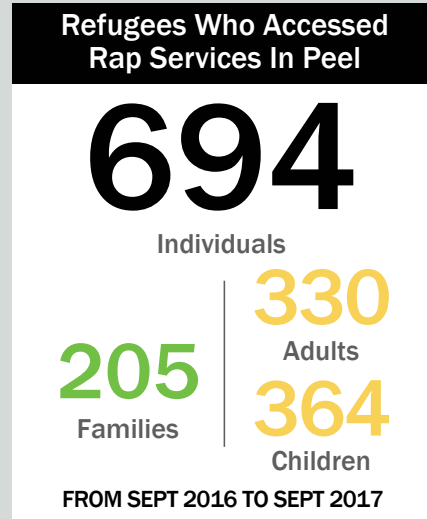
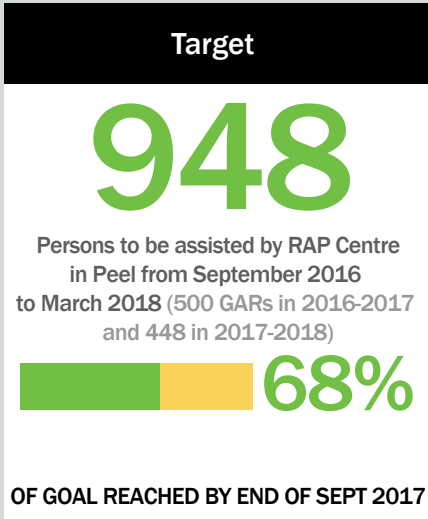
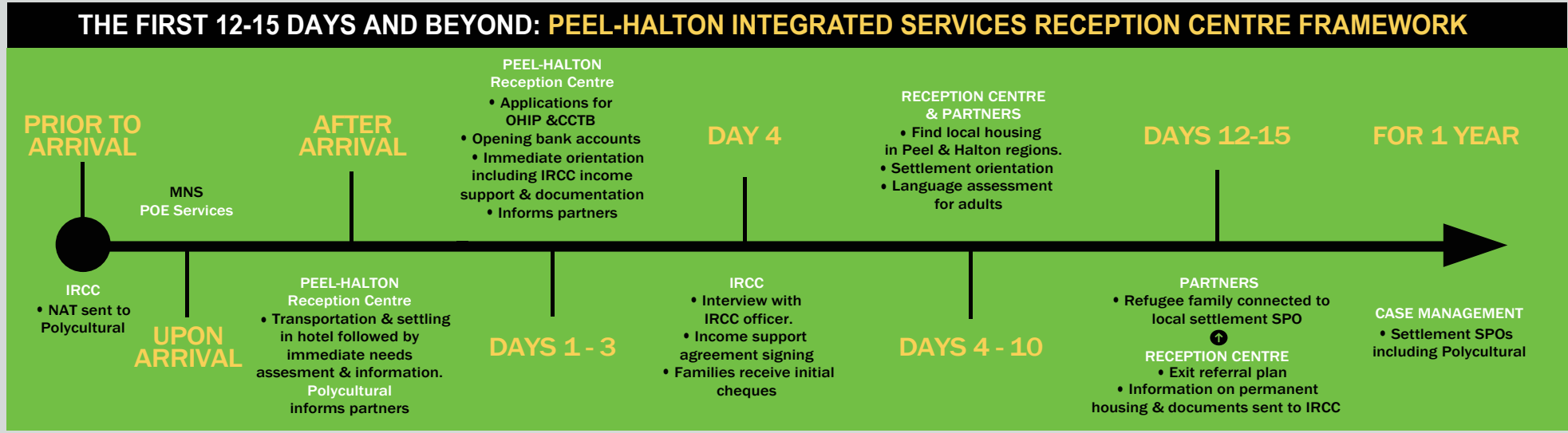


GAR* Families Accessing RAP* Services

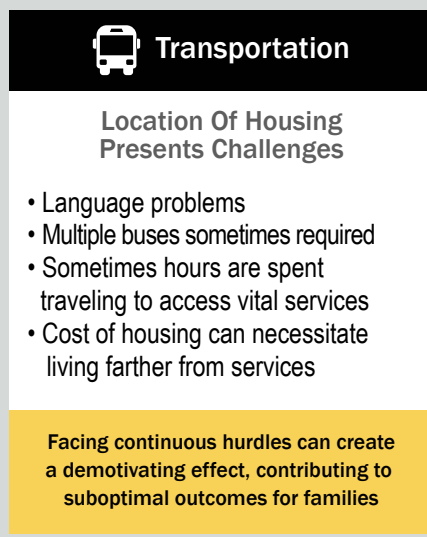
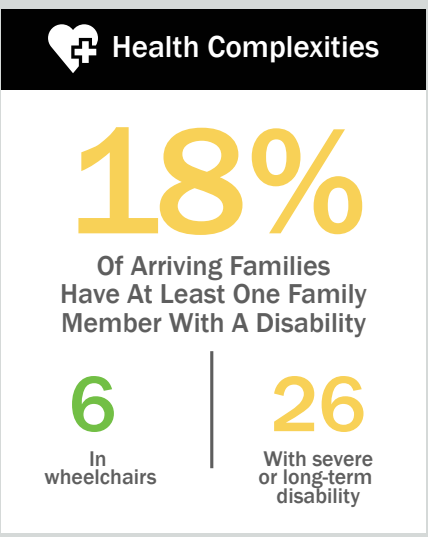


*Resettlement Assistance Program (RAP) offers essential services to Government Assisted Refugees (GARs) that arrive in Canada. RAP is funded by the Immigration, Refugees and Citizenship Canada (IRCC). Settlement services begin at or shortly after arrival (within 4-6 weeks of their arrival). There are currently 15 RAPs in Ontario. Government-assisted refugees are refugees from the Convention Refugees Abroad Class. The Government of Canada or the Province of Quebec supports their initial resettlement in Canada.

Supporting Refugees in Peel

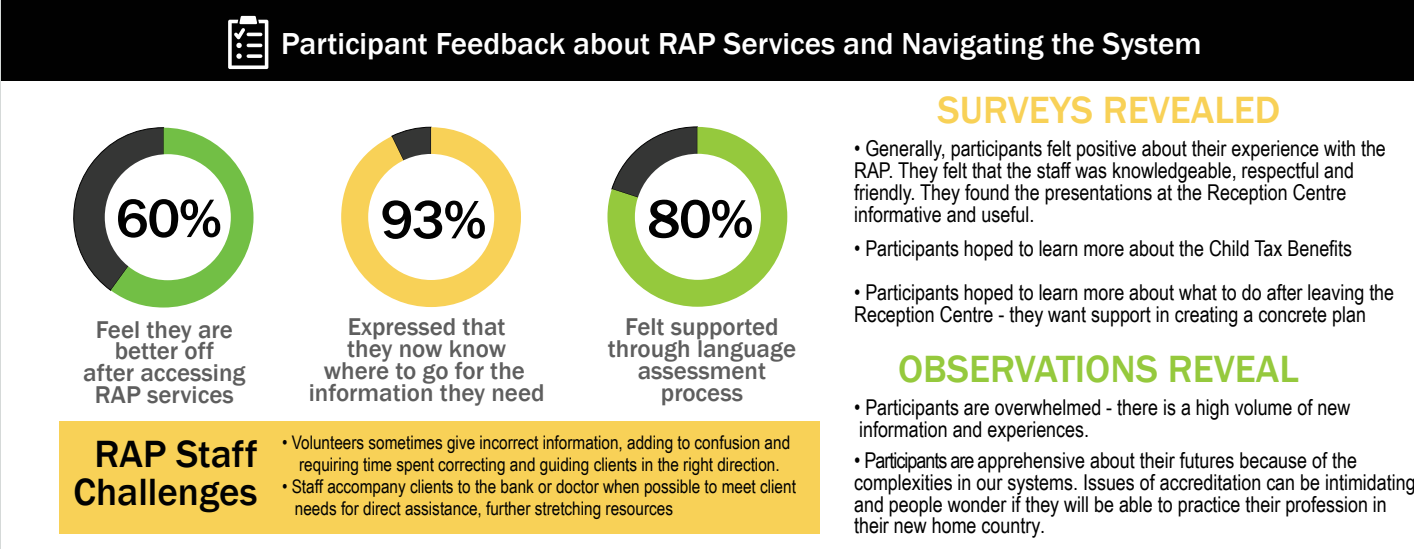


Supporting Refugees in Peel, cont'd



Evaluating Program Success & Gaps

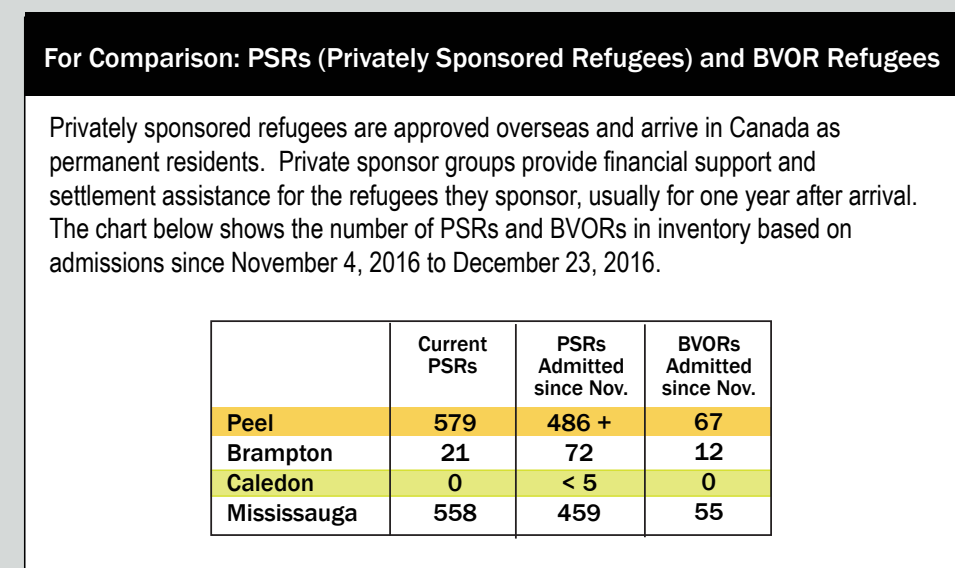
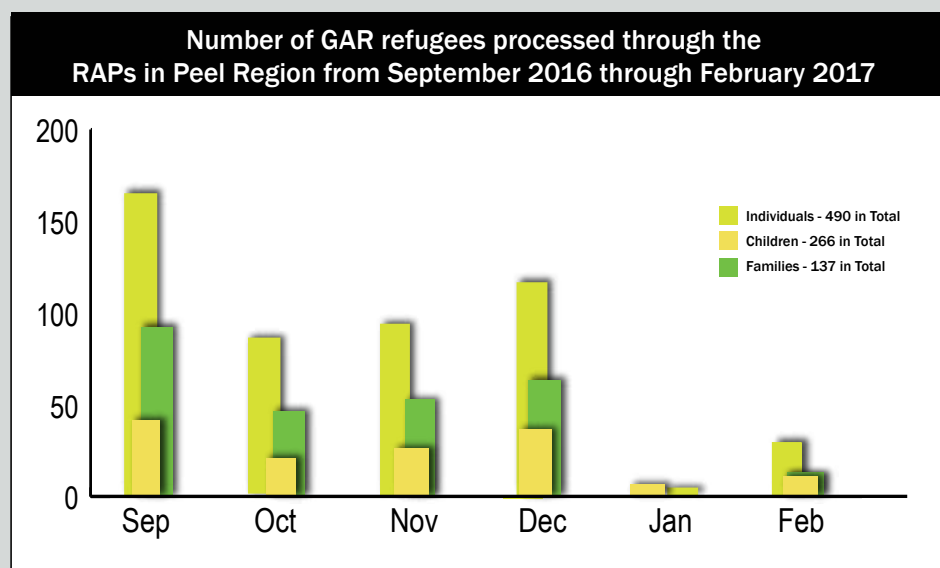
In order to make positive changes to the services and supports at the RAP, clients were asked to voluntarily complete a confidential survey that evaluated their experience and change in knowledge throughout several key presentations. Participants were surveyed at the middle and end of their time with the RAP.



This list of organizations have worked together in the spirit of collaboration. The RAP Centre's support to clients is made possible because of the support of partners across Peel & Halton.

Quick Reference

- PSR - Privately Sponsored Refugee (Privately funded sponsor groups)
- BVOR - The Blended Visa Office-Referred Program. (6 months by private sponsors and 6 months by the government)
- GAR - Government Assisted Refugee (funded fully by Canadian Government agencies)



Refugees Moving Out of Peel from September 2016 to July 2017

| Destination | Number of families | Number of adults | Number of children | Total |
|--------------|--------------------|------------------|--------------------|------------|
| Halton | 8 | 14 | 17 | 31 |
| Windsor | 3 | 7 | 17 | 24 |
| Quebec | 1 | 2 | 2 | 4 |
| Peterborough | 2 | 3 | 2 | 5 |
| Guelph | 1 | 2 | 6 | 8 |
| Hamilton | 2 | 4 | 10 | 14 |
| Brantford | 1 | 2 | 5 | 7 |
| London | 6 | 9 | 8 | 17 |
| Scarborough | 1 | 2 | 4 | 6 |
| Toronto | 2 | 3 | 2 | 5 |
| Kitchener | 1 | 2 | 4 | 6 |
| Etobicoke | 3 | 4 | 1 | 5 |
| Total | 31 | 54 | 78 | 132 |



Health Intake and Case Worker Highlights

FOR 2 CHILDREN IN PAIN, HEALING IS IN SIGHT

"On my first day with the RAP team, I met a guilt-ridden, Syrian mother in her hotel room at the RAP center. Two of her children, aged 5 and 10, had severe burns to their face and body, after an accidental explosion from an oil lamp at their temporary home in Turkey. I took the children to a family doctor who referred them to Sick Kids Hospital's dentistry department in Toronto. One of the children's teeth were badly damaged and the child had difficulty and pain even opening her mouth due to the severe burns on her face. Less than 4 months after they landed in Canada, the children had their first plastic and dental surgery and laser procedures to loosen the tight and scarred skin. The plastic surgeon will treat the children for the next two to three years and will perform all the necessary surgeries to treat their burns.

THE LITTLE HEART PATIENT

"A 5-year old Syrian girl in the RAP centre suffered from a congenital heart defect since birth, making her weak and easily tired. Typically, the condition is treated by open heart surgery in the first year of life, however, she didn't have her first surgery in Syria until she was 2 years old. She had a second surgery in Turkey in 2014, but the family was told that both surgeries were not very successful. I took her to the family doctor, who referred her to Credit Valley hospital. She was examined by a general physician and referred to a cardiologist. After being treated and cleared by the dentistry department at Sick Kids to ward off possible infection, she was put on iron supplementation in preparation for her heart surgery, which is planned for early 2017. Once her surgery is done she will be able to lead a normal life and enjoy the things that kids do."